The Center sees a wide variety of cases. Some examples are (because confidentiality is important to us, these facts have been changed):

- the neighbors who wanted to talk about a noise problem that had escalated into intimidation and fear.
- the landlord who felt so bad about evicting a family not paying rent that the landlord agreed to pay their bus fare back home.
- the husband who reconciled with his wife and was able to be present at the birth of their second child.
- the woman who was fearful of contacting a government agency only to learn that the reason that they were trying to contact her was to give her a check.
- the supervisor who decided not to terminate the employee after hearing how difficult it had been for the employee to return to work after 20 years.
- the employee who decided not to sue when he realized that what had happened at work was not the result of discrimination.
- the friends who were so upset about the breakup of their friendship that they couldn’t talk about selling the property that they jointly owned.
- the husband who agreed to counseling rather than losing his wife.
- the non-profit community agency which was in such conflict that their funding source was threatening to de-fund them.
- the refrigerator that needed to be replaced.
- the carpeting that needed to be cleaned.
- the spouses who wanted to talk about custody and visitation and support payments.
- the parties who needed to re-negotiate the terms of their personal loans.
- the client having difficulty communicating with his attorney.
- the people having difficulty communicating with their insurance companies.
- the consumer who wants to return or to exchange merchandise in commercial or in private transactions.
- the people who want their vehicles repaired and their medical bills paid following an automobile accident.
- the spouses who ask us to help them negotiate their marital settlement agreements.
- the father and son who wanted to talk about staying in school and getting a job.
- the children who needed to talk about how the property of their elderly parents was being taken care of.
- the tenant who got behind in rent payments and wanted to negotiate a repayment schedule.
- the family that was being torn apart by one parent wanting to stay in California and the other wanting to leave.